

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 26<sup>th</sup> day of June 2018**

**C.G.No:339/2017-18/Tirupati Circle**

*Present*

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

*Between*

T.S.Ravoof Saheb,  
Muthukur,  
Peddapanjani,  
Chittoor –Dist.

Complainant

*AND*

1.JAO/Pungunur  
2.AE/Peddapanjani  
3.ADE/Pungunur

Respondents

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**ORDER**

1. Complainant Sri T.S.Ravoof Saheb presented a complaint before the Forum for change of name for electrical service no:5234207000460 from T.S. Rasool Saheb to T.S. Ravoof Saheb.
2. Respondents No.1,2&3 have submitted a joint written submission through Divisional Engineer/O/Madanapalli wherein they have submitted that they have requested the complainant to produce the proof of his name as T.S. Ravoof Shaheb at Sub-ERO /Pungunur . Respondent No.1 has effected the name change from T.S.Rasool Saheb to T.S Ravoof Saheb after verifying the proof produced by the complainant with available office records .
3. On perusal of Master Changes in the account copy of the service connection inquestion , it is observed that the name of the consumer is corrected as ' Ravoof Saheb '.
4. In as much as the grievance of the complainant is resolved by the Respondents, accordingly the case is disposed off in favour off complainant.

  
**DISPATCHED**  
DATE 28/6/18



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